# Introduction to FIBERBANK®
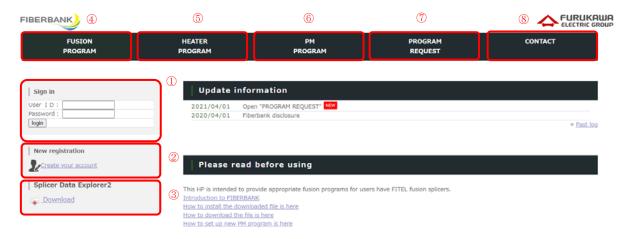


1. Enter your ID and PASS to sign in.
2. Create a new account.
3. Download the utility software "Splice Data Explore2".
4. Search and download Fusion programs.
5. Search and download Heater programs.
6. Search and download Rotation programs.
7. Program request. We provide computer programming services to our customers. If you can't find the program you are looking for, you can request it from here. We can optimize programs for fusion splicers upon your request.
8. Contact. If you have any questions other than programming requests, please contact your nearest distributor listed here. Upon receiving your questions from the distributor, we or the distributor will reply to you. For example, we can provide our customers with the following services.
   - Service for updating computer software or programs.
     You can request us to update computer software of programs for fusion splicers.
   - Service for duplicating computer programs.
     You can request us to duplicate computer programs for fusion splicers.
   - Service for installing computer software.
     You can request us to install programs or computer software to fusion splicer.
   - Service for testing the functionality of machines, apparatus and instruments and product quality.
     We will test fiber splicing conditions, and propose solutions for the requested fiber splicing, including program optimization for fusion splicers.